

Executive Management for Business Development – Subscriber Experience and Business Development Sector

August 2025



■ Introduction:

As part of its strategic objective to transition to the E-Chamber Concept by adopting state-of-the-art information technology systems, the Riyadh Chamber aims to broaden the scope of its electronic services and elevate their quality in line with the highest security standards. This ensures that the Chamber's staff and subscribers can perform their tasks with ease and efficiency, within a modern and optimal working environment. The Electronic Services Portal represents a key step toward achieving this goal.

Through the e-Portal, Riyadh Chamber subscribers can access a range of services after registering and activating their business accounts. These include e-document certification, management of business information and authorized representatives, as well as various other services designed to keep pace with the evolving business environment in the Kingdom and to simplify subscriber service procedures.



How to Access the "My Business" E-Services Portal:

- 1) Visit the Riyadh Chamber website at www.chamber.sa, then select E-Services.
- 2) Alternatively, you may access the portal directly via: https://mybusiness.chamber.sa



E-Services Registration (Creating a New Account):

Select "New User."





Agree to the terms and conditions for registering a new user, then click





Fill in the required information in the registration application form, click Create User, then review the information and click Confirm Information.

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After completing the registration, a verification code will be sent via SMS to the mobile phone registered in the Absher system. Upon receiving the code, enter it in the designated field and click Next



When registering a sub-account for a user, the registration process follows the same steps as before; however, activation of the additional account requires the approval of the main account holder for the establishment.





Procedure for Accessing the E-Services

- 1. Go to the homepage of the My Business Portal E-Services at: https://mybusiness.chamber.sa
- 2. Enter your username and password, then click Log In.



Enter the confirmation number sent to the mobile phone registered in the e-services.





When you forget your password:

You can request to reset it through the login page by clicking "Forgot Password."





Fill in the required fields (Membership Number – Mobile Number – National ID Number) and click Retrieve Username. The username will be sent to the mobile number registered in the e-services.



When you forget your password:

You can request to reset it through the login page by clicking "Forgot Password."





You can choose to have the password sent to the email or mobile phone, then click Send to have the password delivered to the registered email or mobile number in the e-services.





Electronic Services Provided:

First: Membership Services Updating Establishment Information:

الخدمات الإلكترونية

الخدمات الإلكترونية الرئيسية في بوابة أعمالي في غرفة الرباض :



الخدمات الخاصة

هي خدمة من اجل الاشتراك في الخدمات الخاصة



التصاريح

يتمكن المستخدم من خلال هذه الخدمة من إصدار بعض التصاريج اللازمة لسير أعمال منشأته مثل اصدار شهادة اعادة تصدير أو تصريح مسابقة تجارية



تصديق الوثائق

خدمات تصديق الوثائق لإعداد الوثائق والمعاملات الخاصة بالمنشأة وتصديقها إلكترونياً عبر الخدمات التائية :



العضوية

خدمات العضوية تشمل جميع الخدمات المتعلقة بعضوية المنشأة وإدارة مستخدميها والمتمثلة في الخدمات التالية :



المعاملات بين المنشآت

تقوم هذه الخدمة بتوثيق المعاملات التي تتم بين المنشآت، حيث يمكن انشاء المعاملة وارسالها واستقبال الرد عليها عبر صندوق البريد الخاص بالخدمة



تواصل مع قطاعك -مركز التحديات

تستقبل هذه الخدمة طلبات الاستشارات والاستفسارات والاقترامات والمواضيع المطلوب طرحها ومناقشتها مع اللجان القطاعية بغرفة الرياض



الاستعلام

يمكن من خلال هذه الخدمة الاستعلام عن الخدمات والعمليات التي تم تقديمها للمنشأة عبر بوابة أعمالي



المحفظة المالية

خدمات المحفظة المالية لحساب المنشأة في بوابة أعمالي تمكنك من إدارة حساب المحفظة عبر الخدمات التالية:



شهادة المنشأ للمنطقة اللوجستية



التوظيف

خدمات التوظيف توفر الفرص الوظفية المناسبة للشباب السعودي



Select Membership (Update Establishment Information) to modify the required data,





Managing User Accounts:

- 1. The main user of the establishment's account logs in to the Managing User Accounts service, where the account of the user to be added to the establishment's account will appear pending activation.
- 2. The main user selects the required privilege for this user, choosing from Administrative Assistant, Transaction Officer, or Employment.
- 3. After selecting the required privilege for the additional user, the main user either approves or rejects the request. Upon approval, the additional user is activated immediately with the assigned privileges.



Editing User Information:

Through the Edit User Information screen, any user with an electronic account can fill in the data to be modified, then click Update.





Printing the Membership Certificate:

From the Membership Certificate screen, the certificate can be printed by clicking the Print icon.



Issuing an Establishment Introduction Letter:

Through this service, the user can issue an establishment introduction letter certified by the Riyadh Chamber and print it directly online.

From the **Establishment Introduction** page, the letter can be printed after reviewing and agreeing to the terms and conditions.



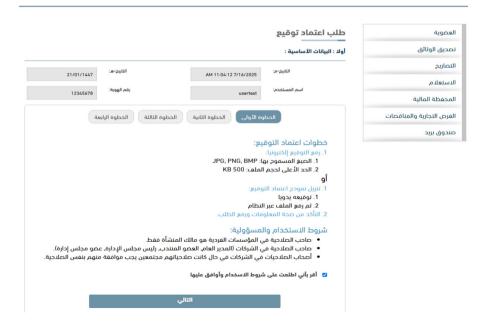


Signature Authentication Request:

Through the Membership section, select Signature Authentication Request, then select New Request.

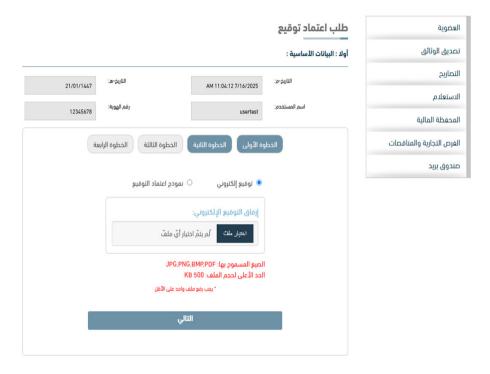


Agree to the terms of use, then select Next.





Select Electronic Signature or Signature Authentication Template.



Enter the verification code sent to you via the Absher service, then select "Next."



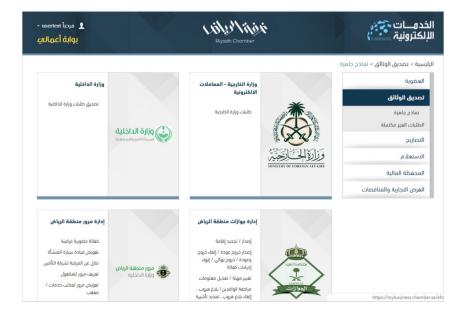


Confirm the accuracy of the data and sign accordingly, then submit the application.



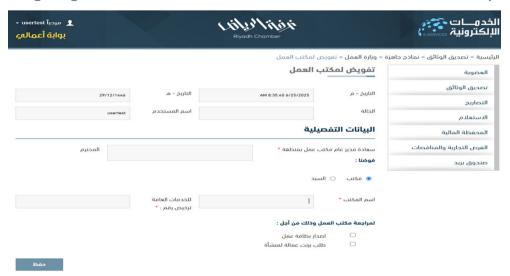
Second: Document Certification Services Certification via Ready-Made Forms:

1. From the Ready-Made Forms screen, select the form to be certified electronically.





Fill in the required information as per the form, then click Save. Next, select Certify, after agreeing to the terms and conditions. The letter will then be certified immediately.



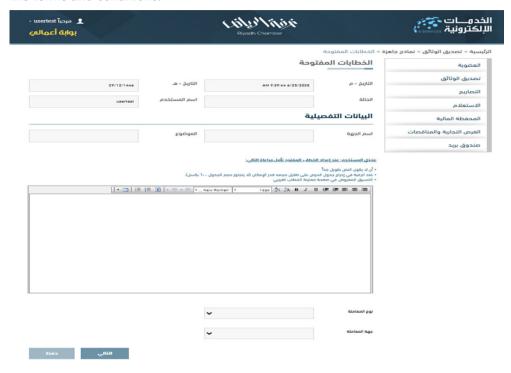
Open Letter Certification:

From the **Ready-Made Forms** screen, select **Riyadh Chamber**, then **Open Letters**. Through this option, the letter to be certified electronically is prepared.





After preparing the letter to be certified, click Save, then select Certify, and agree to the terms and conditions.



After completing the open letter certification request process, you will receive an SMS indicating the status of the letter to be certified (Certified or Rejected, with the reason stated).

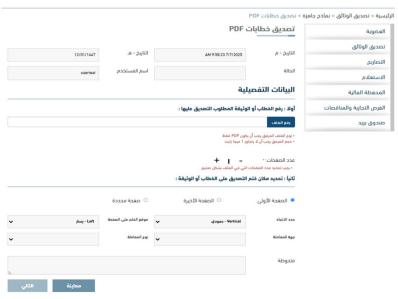


PDF Letter Certification:

From the **Ready-Made Forms** screen, select **Riyadh Chamber**, then **PDF Letter Certification**. Through this option, the letter to be certified electronically is prepared.



Fill in the required information, then click Next, and select Certify after agreeing to the terms and conditions.





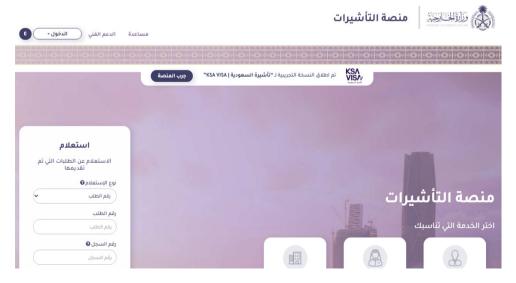
Inquiry about Electronic Certifications:

Select Inquiry, then fill in the required information, and click Search.



Ministry of Foreign Affairs Transaction Certification:

The applicant fills out the electronic form through the Ministry of Foreign Affairs' e-Visa Services website via the link: https://visa.mofa.gov.s



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Log in to the establishment's account in the My Business portal and select (Document Certification – Ready-Made Forms – Ministry of Foreign Affairs Requests).



Fill in the required information, enter the authorization number from the electronic form completed on the Ministry of Foreign Affairs website, and then click Save.



- •An SMS will be sent to the mobile number registered in the e-services of the applicant, indicating that the transaction certification has been completed.
- •The applicant then logs in again to the Ministry of Foreign Affairs' e-Visa Services website, where the certified transaction will appear.



Ministry of Interior Transaction Certification:

Through this service, the user can obtain electronic certification from the Ministry of Interior for transactions.

The applicant fills out the electronic form via the Ministry of Interior's e-Services Portal through the link: https://www.moi.gov.sa



Log in to the establishment's account in the My Business portal and select (Document Certification – Ready-Made Forms – Ministry of Interior Requests).





Enter the application number submitted through the Ministry of Interior's e-Services Portal, the applicant's name, and the residence permit (Iqama) number, then click Save.

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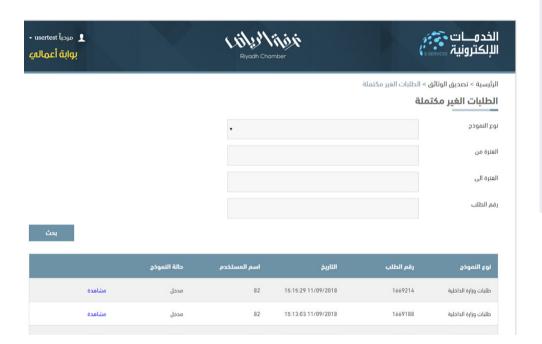
- 1. An SMS will be sent to the mobile number registered in the e-services of the applicant, indicating that the transaction certification has been completed.
- 2. The applicant then logs in again to the Ministry of Interior's e-Services Portal, where the certified transaction will appear.



Incomplete Applications:

Through this service, you can view applications for which data has been entered but certification has not yet been completed. This applies in cases where a certification request—or multiple certification requests—has been prepared but postponed for a later time, or is awaiting approval from the authorized person.

From the Incomplete Applications list, fill in the required information and select View.





Third: Permit Services:

Certificate of Origin:

From the **Permit Services** section, select **Certificate of Origin**, and after agreeing to the terms of use and liability, proceed to submit the certificate request.



Fill in the required information.

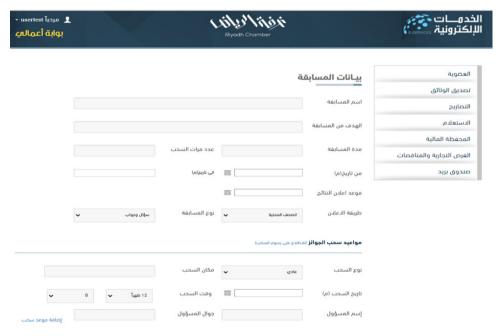




- After filling in the required information, select Save to return to the application later, or Certify the Invoice and request the issuance of the certificate.
- Upon approval or rejection of the request, the user will receive an SMS indicating the application status.

Competition Permit Request

Through the Permits screen, select Competitions – Competition Permit Request, and after agreeing to the terms, click Next. Fill in the required information, then submit the request.



You may also request (Competition Permit Closure – Competition Extension – Competition Postponement).



Fourth: Inter-Business Transaction Services:

Through this service, the subscriber can communicate with other establishments and send official transactions exchanged between them via a dedicated mailbox within the portal. This service includes:

Certification of Inter-Business Letters:

From the **Ready-Made Forms** screen, select **Inter-Business Transactions**, then select Inter-Business Letters. Prepare the letter to be certified electronically and send it to the targeted establishment.





Certification of Inter-Business Agreements and Contracts:

From the **Ready-Made Forms** screen, select **Inter-Business Transactions**, then select **Inter-Business Agreements**. Prepare the required agreement and send it to the other establishment.



Fifth: Special Services

This service allows subscription to special services through the Special Services screen, where you select Subscribe to the Service.





Select Subscribe.



هم خدمة اختيارية تتضمن العديد من الخدمات المميزة برصالة خاصة تقدم خدمات الاشتراك والتصديق وتحديث السانات وخدمة مكانك وخصومات علما التدريب وبرنامج المسابقات وحجز القاعات ومدير حساب خاص نطمح من خلالها لتقديم خدمة خاصة ومميزة

مزابا الخدمة



Business-specific manager

Distance Services (Makanek)

> Provided only in Riyadh region, including:

- Signature approval
 Information update
- Recruitment Services

Specially-assigned recruitment officer

25% Discount

At the Training and Qualifying Center

Designated Lounge

> Exclusively provided to Private service members, for certification and electronic activation services

50% Discount

Given on commercial competition sorting programs

Hall Booking

This includes a free-of-charge meeting room plus all the facilities to hold a business event once a year

Free Seat

Provided annually for one employee in the company, at Riyadh Chamber's Training and Qualifying Center

Media Services

Access to publishing in Riyadh Trade Magazine and Riyadh Chamber's Social Media platforms (according to the service policy)

🦝 خصم 🕬

علمه برامج فرز المسابقات

🥡 حجز قاعة

مرز قاعات الاحتماعات بالغرفة ومرافقها لرقامة المناسبات أو الفعاليات الخاصة بالمنشأة بالمجان مرة واحدة سنويا

مقعد مجانب سنويا بمركز التدريب والتأهيل بالغرفة

لأحد موظفا*ي* المنشأة 🥌 خدمات إعلامية

النشر فاء محلة تحارة الرباض ووسائل التواصل الاحتماعات وفق سياسة الغرفة

🧰 مدير الحساب

خاص بالمنشأة 🧑 خدمة مكانك

تقدم داخل مطقة الرياض, وتشمل:

– اعتماد التواقيع – تحديث البيانات

🧿 خدمات التوظيف

مسؤول توظيف خاص

🧑 خصم ۲۵% للمنشأة فمء برامح التدريب بمركز التدريب

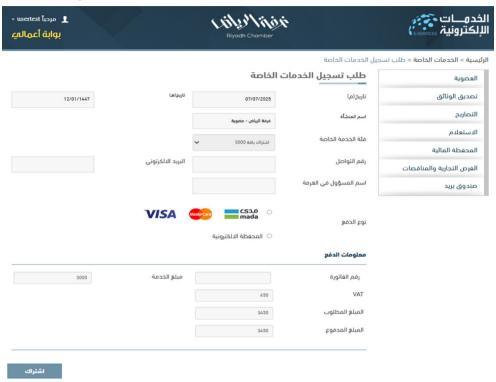
والتأهيل بالغرفة

📶 صالة مخصصة

ติกไร่ไม่มีคระได้เก็บติดเรีย (التصاديق – تفعيل الخدمات الالكترونية)



Fill in the required information, then click Subscribe.



Sixth:Inquiry Services:

Through this service, you can view the services provided to the establishment by the Riyadh Chamber, with the ability to inquire about the following services:





Seventh: E-Wallet Services:

Balance Recharge:

Through the e-wallet, you can select **Recharge Balance**, then enter the desired amount and choose the payment method via **SADAD** or **Visa Card**, and then click **Recharge Balance**.



شحن الرصيد

Account Statement:

To view the e-wallet account statement, fill in the required information and click View





Eighth: Connect with Your Sector - Challenges Center:

This service receives requests for consultations, inquiries, suggestions, and topics to be presented and discussed with the sectoral committees of the Riyadh Chamber. This is done through "Connect with Your Sector" – "Challenges Center", then selecting "Connect with Your Sector".



Fill in the required information, then select Send.



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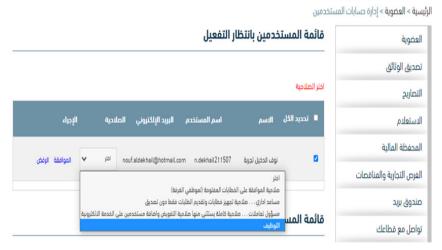


Ninth: Employment Services:

Through the employment services, the user can post the job opportunities available in the establishment and publish them on the Riyadh Chamber's Employment Portal, with the possibility for job seekers to apply for them.

Privileges Eligible to Use the Service:

- •Main user privilege for the establishment.
- •A user with employment privilege (see Managing User Accounts).



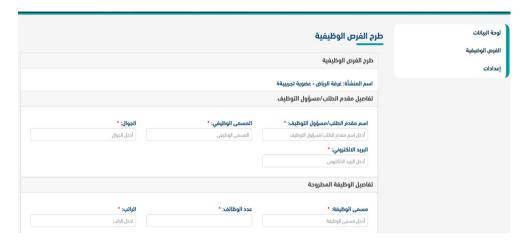
Job Opportunities:

Through the Employment screen, select Job Opportunities, then Add Job.





Fill in the Job Opportunity Posting form, then click Submit Request.



After the interview date is approved, the appointments will appear in the upcoming interviews schedule on the dashboard.





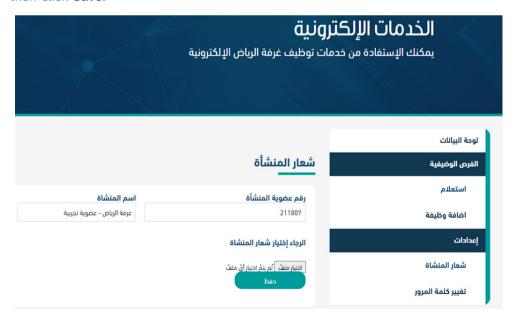
Inquiry about Posted Job Opportunities:

Select Inquiry, then click Details.



Adding the Establishment's Logo:

Through **Settings**, select **Establishment Logo**, fill in the required information, and then click **Save**





Tenth: Verification of Electronic Documents Issued by the Riyadh Chamber:

Electronic documents issued by the Riyadh Chamber can be verified through the following methods:

- 1. Visit the My Business portal at http://mybusiness.chamber.sa
- 2. Select Transaction Verification, fill in the required information, and then click Inquiry.



Eleventh: Inquiry about Membership Number

- 1. Visit the My Business portal at http://mybusiness.chamber.sa
- 2. Select Membership Number Inquiry, fill in the required information, and then click Inquiry.



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Twelfth: Subscription Services Request

To submit a subscription services request (New Subscription – Subscription Renewal – Change of Subscription Level) through the My Business portal, select Subscription Services Request.



Select New Request.





Fill in the required information, confirm the accuracy of the data, agree to the terms and conditions, and then click **Submit Request.**

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			أولاً : اختيار نوع الخدمة المطلوبة
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			ثانياً : تعبئة بيانات المنشأة :
		ادخل الرقم	الرقم الموحد
			الاسم التجاري / الترفيص
	رقم الهاتف		عدد موظفي المنشأة
			الموقع الإلكتروني
	الرقم الفرعي		رقم المبنى
	الشارع		الرمز البريدي
	المدينة		المي



Inquiry about a Subscription Services Request

Select Subscription Services Request.



Then select Inquiry about Request.





Fill in the required information, then click Inquiry



Thirteenth: "Makanak" Service:

This is an optional, non-mandatory service aimed at facilitating member services at the Riyadh Chamber wherever they are. These services include signature authentication or modification, and registering subscribers in the e-services for those who do not have an Absher account.

To request the service through the My Business portal, select Makanak Service.



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Then select New Request.



The user agrees to the terms and conditions, fills in the required information , and clicks Submit Request.

	خدمة مكانك طلب جديد
	بيانات المنشأة
	رقم العضوية
	رقم السجل التجاري
	النسم النجاري
	بيانات مقدم الطلب
	اسم مقدم الطلب
	المسمى الوظيفي
	رقم الهوية
✔ 966+	رقم الجوال
	البريد الإلكتروني
	الخدمة المطلوبة
 داخل المملكة خارج المملكة 	مكان تقديم الخدمة
المملكة العربية السعودية	اختيار الدولة
~	اختيار المدينة
	 داخل المملكة

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Fourteenth: "Takkad" Service (Membership Data Inquiry)

Through the My Business portal, click on the Takkad service.



Fill in the required information, then select **Inquiry.**





Fifteenth: Data Update Request:

Through the My Business portal, click Update Data, and then select New Request.





Fill in the required information, then confirm the accuracy of the data, agree to the terms and conditions, and finally click **Submit Request**.

		=	طلب تحدیث بیانات – طلب جدید
			أولا : تعبئة بيانات المنشأة :
		ادخل الرقم الموحد	الرقم الموعد:
			الاسم التجاري / الترفيص:
	رأس مال المنشأة:		عدد موظفي المنشأة:
	رقم الهاتف:	•	نوع الملكية:
			الموقع الإلكتروني:
		:	ثانياً : تعبئة بيانات العنوان الوطني
			العنوان المختصر:
	الرقم الفرعي:		رقم المبنى:
	الشارع:		الرمز البريدي:
الرياض	المدينة:	• -	العي:
			ثالثاً : تعبئة بيانات مقدم الطلب :
	رقم هوية مقدم الطلب:		اسم مقدم الطلب (الإسم الثلاثي):
	البريد الإلكتروني:		رقم الجوال:



Riyadh Chamber

